

हेमवतीनन्दनबहुगुणागढ़वालविश्वविद्यालय
(केन्द्रीयविश्वविद्यालय)
श्रीनगरगढ़वाल (उत्तराखण्ड)-246174
Hemvati Nandan Bahuguna Garhwal University
(A Central University)
Srinagar (Garhwal) Uttarakhand - 246174

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Ref: HNBGUBGRCP/7515/2025

Dated: 28-08-2025

Extension of date of receiving of quotations
QUATAION DOCUMENT
FOR
CANTEEN HOSPITALITY SERVICES
At the B.G.R.Campus, Pauri,
HNB Garhwal University
(Year 2025-26)

Last Date & Time of receiving of Quotations by registered /Speed post	Up to 16:00 Hrs. on 08-09-2025
Date & Time of Opening of Quotations	11:30 Hrs. on 09-09-2025

(www.hnbggu.ac.in)

Total No. of Pages 19

Prof. (Umesh Chandra Gairola)
Campus Director
B.G.R. Campus, Pauri

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HEMVATI NANDAN BAHUGUNA GARHWAL UNIVERSITY
(A Central University)
SRINAGAR GARHWAL, UTTRAKHAND
Quotation Enquiry

Ref: HNBGUBGRCP/BGR/7515/2025/

Dated: 28-08-2025

QUOTATION DOCUMENT FOR CANTEEN HOSPITALITY SERVICES
At University's B.G.R. Campus, Pauri
(Year 2025-26)

Bids are invited from reputed firms/companies/agencies for operating the Canteen at Hemvati Nandan Bahuguna Garhwal University, **B.G.R. Campus, Pauri**. Kindly apply by submitting your QUOTATION giving lowest rates on the given format complying with terms and conditions mentioned there in. The quotations in shelled envelop should reach the office of 'The Director, BGR Campus, Pauri by Speed Post only on / before the date and time mentioned below. The tender forms and other details can be obtained / downloaded from the websites www.hnbgau.ac.in

NAME OF WORK	OPERATION OF THE CANTEEN AT HNBGU, B.G.R. CAMPUS, PAURI
Earnest Money Deposit (EMD)	Rs.50000.00
Last date & time of receiving of bids, EMD and other documents as specified in the bid document.	Up to 16:00 Hrs. on 08-09-2025
Date of Opening of Quotations	At 11:30 (Technical) & 12:30 (Financial) Hrs on 09-09-2025
Address for Quotation to reach by registered post / speed post	The Director, HNB Garhwal University, B.G.R. Campus, Pauri - 246001

Prof. (Umesh Chandra Gairola)
Campus Director
B.G.R. Campus, Pauri

Section II

Eligibility Criteria

Only those bidders, who are registered as sole Proprietor/Partnership firm or Company and meet the following conditions, can participate in the tender process.

Following Certificates must be scanned and uploaded as well as sent with the quotations:

1. Self attested Documentary proof of registration of Sole Proprietorship/Partnership firm.
(The bidder's firm must be a registered Sole Proprietorship/Partnership firm)
2. Self attested Documentary proof of GST Certificate.
(The bidders must have a valid GST No. to participate in the tender).
3. Self attested Documentary proof of PAN Certificate.
4. The bidder has to submit a EMD of Rs.50000.00 (Fifty Thousand) through demand draft in favour of 'Finance Officer', HNBGU, Srinagar (Garhwal).
5. Documentary proof of his/her experience of running a canteen with the following criteria: (The bidder must have an experience of at least three years of running a cafeteria/canteen in Government Departments/Public Undertakings/Renowned Educational Institution or Elsewhere).
6. An undertaking by the contractor to the effect that he/she has never been "Blacklisted/Debarred by any agency/department".
7. An undertaking by the contractor that his/her any near relative is not in the service of H.N.B. Garhwal University, Srinagar (Garhwal), Uttarakhand.
8. **Declaration regarding acceptance of the 'terms and conditions' of the tender.**

GUIDELINES FOR BIDDER/GENERAL TERMS & CONDITIONS

1. The interested bidder must read all terms and conditions of HNBGU carefully. He/She should only submit the bid if he/she considers himself/herself eligible and is in possession of all the documents required.
2. Information and Instructions for bidders posted on website shall form a part of bid documents. Information and Instructions can be seen and downloaded from website www.hnbggu.ac.in free of cost.
3. The bid can be submitted only after submission of EMD of Rs.50,000.00 (Fifty Thousand) for canteen separately (D.D. in favor of Finance officer, HNBGU, Srinagar).
4. On opening date, the contractor can login and see the bid opening process. After opening of bids, he/she will receive the competitor bid sheets.
5. Contractor shall upload the documents in the form of JPG format and PDF format only.
6. Copy of Enlistment Order and other documents as specified in the bid document shall be scanned and uploaded to the e-tendering website within the period of bid submission.
7. Offline bid documents submitted by intending bidders shall be opened only for those bidders, whose EMD is deposited and other documents are submitted and are found in order. The bid submitted shall become invalid if:
 - (i) The bidder is found ineligible.
 - (ii) The bidder does not deposit EMD.
 - (iii) The bidder does not upload all the documents (including GST registration) as stipulated in the bid documents.
8. The bidders should quote **their lowest rates** based upon the Terms and Conditions forming part of their tender document. Order will be placed to the successful bidder (quoting lowest rates) out of the eligible bidders.
9. The Earnest Money Deposit (EMD) of bidders, whose rates are not approved, will be returned within 20 days upon finalization of the tenders. No interest will be paid on the amount of the security deposit. However, the security deposit of the bidder, whose rates are accepted, will be returned on submission of performance undertaking after completion of one year after awarding the order and the EMD will be released and adjustment of final account will be made.
10. The quoted rate should be valid till end of agreement period.
11. In case, the vendor/ firm fails to comply with the terms & conditions, the University may terminate the contract without assigning any reason.
12. Kindly furnish your GST Number in your quotation/tender for our records.
13. All suits shall be in the courts of Pauri Jurisdiction only.
14. The successful bidder will be liable to start the job within a period of 15 days of getting the order. If the successful bidder does not start job in time or stops the work midway or leaves the job altogether, his EMD will be forfeited and the University shall have the right to cancel the order.
15. Bidders/Firms may visit the University premises and inspect the above mentioned canteen's location of the University.

16. Utilize the available floor space for maximum seating arrangement, efficient service and optimum utilization of the kitchen floor space. However, University management will not allow the service provider to make any internal/external structural changes, without its prior approval.
17. In case of any damage caused to equipment, furniture, fitting & fixture, then it shall be replaced at the service provider's cost.
18. Install a separate kiosk for Vita / Verka milk products and soft drinks. The University will provide the location and the additional floor space for this exclusive kiosk.
19. Supply purified water to students in the canteen, while maintaining the water coolers (to be provided by the university) at their own cost.
20. Install the electronic sign boards/ screens in the canteen, faculty-staff room and in the office for better service management.
21. Migrate to cashless payment with installation of pre-paid cards/ UPI system etc.
22. Undertake waste management measures to maintain hygiene in and around the food court complex, which includes the maintenance of the washrooms within the canteen premise for the students and the staff of the service provider.
23. Invest on the furniture in the kitchen and the seating area to face-lift the overall feel and look of the proposed food-court complex.
24. The successful bidder shall have to deposit an amount equivalent to six months advance rent (Eighteen Thousand) of the said canteen/s in the form of DD. The DD should be drawn in favour of the Finance Officer, Hemvati Nandan Bahuguna Garhwal University, Srinagar (Garhwal), Uttarakhand, payable at Srinagar (Garhwal), Uttarakhand. In case, the successful bidder does not deposit the requisite money, Earnest Money Deposit shall be forfeited and order shall be cancelled.
25. An undertaking by bidders/firms of the effect that he has not been "Blacklisted/Debarred by any agency/department".
26. An undertaking by the bidders/firms that his/her near relative is not in service of H.N.B. Garhwal University.
27. At any time prior to the deadline for submission of bids, the University may, if necessary, modify the tender document by a written amendment. All prospective Tenders will be notified of the amendment which will be binding to all the bidders. The amendments will be notified on the websites www.hnbggu.ac.in with a title "Amendment for Canteen Bid.
28. Price quoted should include all taxes payable by the Contractor. No Tax will be reimbursed by the students/teachers/employees/University separately.
29. Opening of Bids: The tender committee will make a decision of those bids qualified after the Technical evaluation.
30. Criteria for Bid Evaluation: The contract will be awarded to the bidder who will have the lowest sum of weighted cost of the most important listed items.
31. Acceptance/Non-acceptance of bids: The tenders that do not fulfill any of the above conditions or are incomplete in any respect are liable to be rejected.
32. The University reserves the right to accept or reject any or all tenders without assigning any reasons thereof and the bidder shall have no right, whatsoever, to challenge the same.
33. Tenders shall be kept valid for at least a period of 90 (Ninety) days from the date of opening.

34. Rent Per Month (In Rupees)

S.No.	Particulars	Rent Per Month (In Rupees)
1	Canteen of the B.G.R. Campus, Pauri	Rs.3000.00 (Rs. Three Thousand)
2	Water Charges	Rs. 500.00
3	Electricity Charges	As per meter reading on UPCL prevalent rates.

I/We have carefully read the above terms & conditions and undertake to abide by the same.

Firm's Name	
Owner's Name	
Signature of owner	

**Terms & Conditions for Running University Canteen be submitted in
Rs. 100 Non Judicial Stamp**

The tender will be evaluated on the basis of Contractor's experience, executed contracts, contracts in hand, capacity to prepare regional food, managerial abilities and other relevant factors as considered appropriate by the Canteen Tender Committee.

A team of officers of HNBGU, Srinagar (Garhwal) may also check up the quality of food served etc. by the contractor at the place of his/her/their current business location.

On behalf of the students of HNBGU, Srinagar (Garhwal) the University authorities are laying down the following terms and conditions which shall be binding on the contractor.

1. The canteen committee, HNBGU, Srinagar (Garhwal) reserves the right to accept or reject any Tender or all Tenders without assigning any reason or reasons.
2. The contract will be operative for a period of one year from the date of award extendable by the University for another period of one year provided if the service is satisfactory on the same terms and conditions with increase in rent by 10% per year. Written consent of Registrar will be necessary to run further. The Tender will vacate the premises at the expiry of initial one year.
3. The successful Contractor shall keep the University Canteen open during the timings i.e. from 9.00 A.M. to 6.00 P.M. for students and staff and visitors of the University only.
4. The successful Contractor will make the arrangements for keeping the food in glass-covered showcases, free from flies and insects, and will obtain certificate from local health inspector time to time which will be displayed on the entrance of canteen premises.
5. No responsibility will be taken by the University for credit sales/losses or pilferage.
6. The University canteen shall not be closed on any day of the year without the prior written permission of the University authorities. No person shall be allowed in canteen premises before and after 2 hours of office timing; hence no canteen person shall stay at night.
7. The successful Contractor shall sell and serve only such items that are approved by the University or a committee as constituted by the University authorities for the said purpose.

8. The successful Contractor shall display the approved list of rates of approved edible items at the appropriate visible place in the canteen.
9. The Registrar or its authorized representative/Canteen Committee Member(s) may inspect the preparation from time to time and reject such preparations, which are not considered wholesome or hygienic without any compensation.
10. The crockery & other serving items should be of good quality as approved by the committee. No item can be sold without the permission of canteen committee.
11. The successful Contractor is bound to maintain cleanliness conditions in and around the canteen. No staff member of the University will be engaged for the purpose and it shall be the entire responsibility of the successful Contractor.
12. The successful Contractor will pay necessary fee, taxes as applicable, according to the rates prescribed by the Government or any other Authority for running the Hostel, Canteen directly to the concerned Authorities.
13. In case of dispute arising between the successful Contractor and the University, the decision of the Vice-Chancellor shall be final and will bind on the successful Contractor.
14. The successful Contractor should provide the listed items at Annexure 'VIII(1), and should be able to provide Tea, Snacks/Food etc. as asked for the arrangement of the meeting and also on University Functions on mutually agreed rates of specified edibles, if not covered under approved items.
15. The successful Contractor should have sufficient equipment, chimney, exhaust Fans, crockery and other items normally required in a Good Canteen.
16. The University reserves the right to allow the successful Contractor for the sale of specific brand/make of item.
17. The successful Contractor should have sufficient and good quality utensils, crockery and other infrastructure to provide the service and Buffer Lunch/Dinner/Tea Party.
18. The successful Contractor should take all safety measures while running canteen and will keep the canteen hygienically updated.
19. The successful Contractor will keep a First Aid Box.

20. It is the responsibility of the successful Contractor to get the verification and antecedent of the employees, employed by the successful Contractor. Such employee should get him/her medically examined from time to time by Govt. Medical Officer. Such certificate should be displayed in the canteen premises at a visible place.
21. The successful Contractor is responsible for the safety of the manpower engaged by him.
22. The successful Contractor shall not deploy any minor to work in the canteen.
23. The items will be sold on the rates offered by the successful Contractor as Section VIII.
24. The University Administration may constitute a Canteen Committee to monitor and advice on the edibles to be served in the University Canteen in addition of Section VIII.
25. The successful Contractor shall not employ any person suffering from any contagious or infectious disease in the canteen. Medical certificate is mandatory and displayed at appropriate place in the premises.
26. The successful Contractor shall not sublet a part or whole of the premises to any other Agency or Party for any purpose what so-ever.
27. The successful Contractor shall not indulge himself in carrying out activities other than the purpose stipulated here under.
28. The successful Contractor shall keep the Licensor indemnified against any or all claims for damages, which may be caused to any workman of the Licensee.
29. The successful Contractor shall provide identity cards and Dress Codes to its employees approved by the Administration of the University and the expenditure born by the successful Contractor.
30. Upon the expiry of the period of this contract or the termination of the License to run the University canteen, the successful Contractor shall wind up its business and vacate the entire licensed premises. In case he fails to vacate the licensed premises, the University reserves the right to remove his/her items at the contractor's risk & cost.
31. The Contractor should sign all the pages of the tender for each individual case.

- 32 In case of sale of the expired edible items, penalty of Rs. 10,000/- will be imposed by the University authorities.
- 33 The Contractor shall serve Tea/Coffee and Snacks in the University offices and department as per the requirement.
- 34 The items, which are not included in the list Annexure VIII will be sold at the rates mutually agreed by the University and the successful Contractor.
- 35 All the taxes will be paid by the Contractor. The University will not pay anything.
- 36 Packaging should be of good quality and approved by FSSAI and the Canteen Committee. Discount may be given on packed food and beverages.
- 37 The successful Contractor shall deposit the six months' rent, as mentioned in the tender, in advance to the University account.
- 38 Water and electricity bill, as per the actual consumption, given by the University shall be paid on or before 10th of every month to the University Account.
- 39 The successful bidder should mandatorily keep and sell the items to the students and staff on daily basis throughout the contract period. The number of students and staff is approximately 1500. The bidder has to start the canteen within 15 days after the award of contract.
- 40 Sale of cigarettes, Gutka and other toxicating items will not be permitted in the Canteen.**

Legal Aspects

- i. All legal disputes shall be subject to Jurisdiction of Dist. Pauri Garhwal.
- ii. After award of the contract, the contractor will enter into an agreement with the University for Execution of this contract as per the prevalent rules and regulation of the Govt. This agreement will be executed on on-judicial stamp paper of appropriate value and the cost of stamp paper will be borne by the contractor.
- iii. The contractor shall indemnify the University against all losses and claim for injuries or damages to any person or property whatsoever which may arise out of or in consequent of the execution of the contract against all claims, demands, proceedings, damages, cost, charges and expenses whatsoever in this respect and also on account of acts or omission or/and commission of the personnel deployed by the contractor.

- iv. Any property/fitting or fixture as per inventory, if damaged by the supervisor or the laborers engaged by contractor, the cost as fixed by the Administration of the University shall be recovered from the contractor's bill/security deposit.
- v. In case of violation of any of the above condition, the contract is liable to be terminated with immediate effect and the contractor shall be barred from future assignments.
- vi. Contractor shall be solely responsible in case of incidence/s of food poisoning etc. and shall bear the complete expenditure arising out of this for medical treatment. In addition, penalty may be imposed on the contractor as decided by the Canteen Authorities for such incidence/s.

* Note:

I have understood completely about this tender document and the terms and conditions therein. I agree to sell the edibles on the rates as approved by the Canteen Committee. I have also understood that I have to maintain the quality of edibles, especially packaged for meetings. The quality of edibles served should be at par Haldiram/Bikaner Sweets.

Name of the bidders	
Address of bidders	
Signature of bidders with Seal (understand/read all agreement's terms conditions, understood and agreed)	

Section V

Check List /Mandatory documents to be submitted

Note: The Technical Bid shall be instantly rejected, if the following documents are not submitted.

S.No.	Particulars	Yes/No
1	offline payment of Rs. 50000.00 (Rs. Fifty Thousand Only) as EMD.	
2	A copy of Registration letter of the firm/company/agency.	
3	A copy of Food License (valid on the date of tender opening).	
4	A copy of Firm/Owner PAN Card.	
5	A copy of Firm/Owner registration of GST.	
6	A copy of Income Tax Return of the firm/company/agency (Individual in case sole proprietary firm) for last three financial years.	
7	A copy of the acceptance of the terms & conditions for Running University Canteen is submitted in Rs.100 Non-Judicial Stamp.	
8	A copy of the form of affidavit undertaking by the Contractor regarding non debaters or black listed by any organization.	
9	A copy of an undertaking by the contractor that his near relative is not in service of H.N.B. Garhwal University Srinagar (Garhwal) Uttarakhand.	
10	A copy of declaration regarding acceptance to terms & condition of the tender.	

Section VI

Bidders Profile Form

1.	Firm's Name			
2.	Owner's Name			
3.	Full Postal Address			
4.	E-mail Address		Website Address	
5.	Contact Person's Name		Contact No.	
6.	GST No.		PAN No.	
7.	Shop Act Registration No.			
8.	Online Submission of EMD of Rs. 50,000.00 (Fifty Thousand only)			
9.	Details of The Food License			
Note: Supplier must print GST No. and Current Bank Account No. with ISBN No. on their Letter Head/Bill/Quotations.				

Mandate Form

Electronic Clearing Service (Credit Clearing)/Real Time Gross Settlement (RTGS) Facility for Receiving Payments

Details of Account Holder:

1.	Firm/Contractor/Agency	
2.	Name of Accounts Holder	
3.	Complete Contact Address	
4.	Telephone Number/Mobile Number	
5.	E-mail	

Bank Accounts Details:

6.	Name of the Bank	
7.	Branch Name with Complete Address	
8.	Telephone Number and E-mail of Bank Branch	
9.	Whether the Branch is computerized?	
10.	Whether the Branch is RTGS enabled? If yes, then what is the Branch's IFSC Code?	
11.	Is the Branch also NEFT enabled Type of Bank Account (SB/Current/Cash Credit) MICR Code of Bank Complete	
12.	Bank Account Number	
13.	Repeat Bank Account Number	

Section VIII

HNBGU, BGR Campus, Pauri**Financial Bid/Scope of Work**

S.No.	Name of Items	Quantity	Maximum Acceptable Price (Rs.)
1	Egg-Omellete	Two eggs with two bread slices*	
2	Tea	100 ml	
3	Coffee	100 ml	
4	Milk	200 ml	
5	Samosa	1 pc (100 to 125 gms)	
6	Bread Pakora	Two pieces of half slice with stuff	
7	Butter Toast	2 Slices* with 10 gm Butter	
8	Veg. Sandwich	2 Slices*	
9	Plane Parantha(with pickle and 100 gmsdahi)	01 Number	
10	AalluParantha (with pickle and 100 gmsdahi)	01 Number	
11	PaneerParantha (with pickle and 100 gmsdahi)	01 Number	
12	04 Poori & Bhaji (with pickle)	1 Plate	
13	Grilled Sandwich	Two slice sandwich bread (5" 5")* (Stuffed with Cheese & Vegetables 200 gms)	
14	Rajma, Rice and 04 Chapati (with Salad and pickle) / Kadhi, Rice and 04 Chapati (with Salad and pickle) /Chole, Rice and 04 Chapati (with Salad and pickle) / Dal, Rice and 04 Chapati (with Salad and pickle)	1 Plate (200gms Rice & 150 gms Rajma)	
15	Sweets (Rasgulla/Gulab Jamun)	1 pcs (40 gms)	
16	Milk Shake	200 ml	
17	Noodles	1 Plate (200 gms)	
18	Maggi	1 Plate (1 Packet)	
19	Patties	1 pc (100 to 125 gms)	
20	Finger Chips	1 Plate (200 gms)	

*Size of the slice must be of at least 100 mm x 100 mm.

At least one out of four varieties should be offered between 9 AM to 6 PM.

At least one of the two should be offered throughout the canteen timings.

Prices of all items in Annexure-A must be quoted in Indian rupees and must be inclusive of GST

All above items to be served along with 1 (one) paper napkin

Additional packed items can be sold with the permission of the Campus Authority at the rate equal to or lower than the MRP.

Note: The rate of food items shall be filled offline only. Scanned copy of this document is not to be attached along with other enclosures.

HNBGU/2025

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Section IX

DECLARATION REGARDING BLACKLISTING/DEBARRING

I/We Director(s)/Authorized Signatory of M/Shereby declare that the firm/bidder has not been blacklisted or debarred in the past by H.N.B.Garhwal University Srinagar (Garhwal) or any other Government Department/Organization. In case the above information found false, I/We are fully aware that the tender/ contract will be rejected/cancelled by H.N.B.Garhwal University, and EMD shall be forfeited. In addition to the above, H.N.B.Garhwal University, will not be responsible to pay the bills for any completed/partially completed work.

SIGNATURE OF THE BIDDER WITH SEAL

Section IV

**PERFORMA FOR NO NEAR RELATIVE(S) OF THE BIDDER/CONTRACTOR
WORKING IN HEMVATI NANDANBAHUGUNA GARHWAL UNIVERSITY
SRINAGAR (GARHWAL)**

I/We/Director/Authorized Signatory of the company M/sHereby certify that none of my relative (s) as defined in the tender document is/are employed in the HNBGU or employed as "A" class officer of H.N.B. Garhwal University.

In case at any stage, it is found that the information given by me is false/incorrect, H.N.B.Garhwal University, Srinagar (Garhwal) shall have the absolute right to cancel the tender agreement and forfeit the earnest money/security deposit. The University administration/ Campus administration will not pay any damages to the company or firm or the concerned person. The company or firm or the persons will also be debarred for further participation in the concerned unit.

The near relative (s) means:

- a) Members of a Hindu Undivided family;
- b) They are husband and wife.
- c) One who is related to the other in manner as father, mother, son(s) & son's wife (daughter-in-law), Daughter (s) & daughter's husband (son-in-law) brother (s) and brother's wife, sister (s) sister's husband (brother-in-law)

SIGNATURE OF THE BIDDER WITH SEAL

DECLARATION REGARDING ACCEPTANCE TO TERMS & CONDITIONS OF THE TENDER

- A. I/We, Owner/Director/authorized signatory of the Company/Firm M/sis/are competent to sign this declaration and execute this tender document.
- B. I have carefully read, understood and accept all the terms and conditions of the tender and undertake to abide by them.
- C. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/we, am/are well aware of the fact that furnishing of any false information/fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

SIGNATURE OF THE BIDDER WITH

